

Enjoy our guided tours as safely as possible!

COVID-19 Rules

Dear visitors,

We would like to inform you about the measures we have taken during the current pandemic. We have taken every precaution to follow the Government's recommendations for guided tours.

Practical Advice

- ❖ You do not need to print your ticket: we prefer an electronic version! The confirmation email on your tablet or smartphone suffices.
- ❖ **Please arrive 10 minutes before your guided tour is due to start.** Our welcome hosts need to register you and the Covid measures must be followed. Please note that we are unable to allow latecomers to join a guided tour once it has started.

Facemasks

- ❖ All participants aged over 12 must wear a facemask.
- ❖ If you do not have a facemask or forget to bring one with you, you can buy an *Explore.Brussels* facemask (€5) from our welcome hosts at the entrance.

Disinfection

- ❖ Please disinfect your hands before and after each guided tour using the hand sanitizer gel provided.
- ❖ We will disinfect handrails and door handles with the disinfectant spray specified in the government regulations between each guided tour.

During your guided tour

- ❖ Please do not touch walls, moldings or surfaces.
- ❖ Please avoid touching doors and handrails as much as possible.
- ❖ Please remain with the group during the guided tour and follow any instructions given by the guide.
- ❖ Our guides are authorized to remove participants who refuse to follow the safety measures.
- ❖ If you are given shoe coverings at the start of a guided tour, please remove them and place them in the bin provided at the end of the guided tour.

We hope you enjoy your guided tours and we'd like to thank you very much for your support for the cultural sector!



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